4236 6841 Employees in 1st Level Support (m/f/d) wanted! - A family environment with friendly colleagues | Flat hierarchies with good opportunities for advancement  
  
company profile  
Ready to start in IT support-  
  
area of ​​responsibility  
  
- Contact person for initial contact with technical and procedural operators, inquiries from internal users (branch and central users)  
-User support for various applications and platforms as well as support for internal processes  
- Independent processing and documentation of the incoming topics / problems using the internal ticket system and if not solvable in the first contact, processing and forwarding to the 2nd level support for final processing  
  
requirement profile  
  
- Successfully completed vocational training, ideally in an IT environment  
-Distinctive analysis and problem-solving skills in connection with high customer and service orientation  
- Strong communication skills, high social skills, ability to work in a team and flexibility  
-German language skills in speaking and writing  
  
Compensation Package  
  
-A great salary package  
-Flexible working hours  
-Home office after consultation with the IT manager (approx. 2-3 days a week)  
-Individual training opportunities Service technician - IT None 2023-03-07 15:59:14.415000